



Cancellation Form

Dear Lamberts (Norwich) Ltd.

I hereby give note to cancel my contract of sale of the following good(s) with order number.

Order Number.	
Product(s) to be Cancelled.	

Your Details

Name	
Billing Address	
Delivery Address (if different)	
email Address	
Contact Number	
Signature	
Date	

If you wish to exercise your right to cancel, you must inform us of your decision within the cooling off period. Cancellation by email or by post is effective from the date on which you send us your message. Please note that the cooling off period lasts for whole calendar days. If, for example, you send us an email or letter by 23:59 on the final day of the cooling off period, your cancellation will be valid and accepted. Please ensure that you return Goods to us no more than 14 calendar days after the day on which you have informed us that you wish to cancel. You may return Goods to us in person during our business hours of 9am – 5pm or you may return them by post or another suitable delivery service of your choice to our returns address provided with the Goods. Please note that you must bear the costs of returning Goods to us if cancelling under clause 8. Refunds under this clause 8 will be issued to you within 14 calendar days of the following: The day on which we receive the Goods back; or If we have not yet provided an Order Confirmation or have not yet dispatched the Goods, the day on which you inform us that you wish to cancel the Contract. Refunds may be reduced for any diminished value in the Goods resulting from your excessive handling of them. “Excessive handling” means any more handling than is reasonably required to ascertain the nature and characteristics of the Goods in question (e.g., no more than would be permitted in a shop). Please note that if we issue a refund before we have received the Goods and have had a chance to inspect them, we may subsequently charge you an appropriate sum if we find that the Goods have been handled in a way that would otherwise entitle us to reduce your refund.

Full Terms and Conditions available : <https://orders.lamberts.co.uk/terms>